

TENANTS' AND LEASEHOLDERS' PANEL
1 February 2012

Lead Officer: Executive director of adult services, health and housing

Wards: All

Agenda Item: 8

Subject: - Housing Services Inspectors' Report

1. RECOMMENDATIONS

1.1 The Panel is asked to comment on the housing services inspectors' report before it is presented to the Departmental Management Team to agree an action plan.

2. SUMMARY

2.1 The attached report details the findings and recommendations for service improvements of an inspection carried out by the housing services inspectors of the housing caretaking service.

3. BACKGROUND

3.1 The Resident Involvement Team has developed a group of tenants who have been trained to carry out detailed inspections of housing services and make recommendations for service improvements.

3.2 As agreed with this Panel the inspectors carried out an inspection of the housing caretaking service during the autumn of 2011.

4. DETAIL

4.1 The methodology, findings and recommendations are detailed in the report drafted by the inspectors (see appendix A).

4.2 Before the inspectors report their findings to the Departmental Management Team (DMT) they wish to share their report with the Panel. Subject to any additional comments and amendments by this Panel the report will be presented to DMT and an action plan agreed and published. The implementation of this action plan will be then be monitored by the newly formed Housing Scrutiny Panel.

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